



Alcohol and Other Drug Consumer and Family Survey – Impact of COVID-19

About this Survey

The purpose of this **anonymous survey** is to help WANADA build a better understanding of how the COVID-19 pandemic has impacted alcohol and other drug users and family members, including people who have accessed alcohol and other drug services during this time.

Survey responses will be collated, and a survey report will be added to WANADA's website (www.wanada.org.au) for participants to view in about 3 weeks after the survey closes. The responses will also inform WANADA's advocacy on future crises and ways the sector may respond. WANADA will also share the survey report with the Mental Health Commission, to inform their planning.

The survey has 9 questions and will take about 10 minutes to complete.

Thank you in advance for your considered response.

1. Do you currently identify as (ticking multiple options is OK):

- ☐ A current alcohol and/or other drug user
- ☐ A family member/someone impacted by another's alcohol and/or other drug use
- ☐ An alcohol and other drug service user, accessing the service for my own use
- ☐ An alcohol and other drug service user, accessing the service as a family member/other
- ☐ Other (please specify _____)

2. Have you been impacted by COVID-19? (Please **tick one box** that best describes your experience)

- ☐ Yes – greatly
- ☐ Yes – a little
- ☐ Not really
- ☐ No - Not at all
- ☐ Unsure

We would welcome your comments

3. Did COVID-19 contribute to your decision to seek treatment or support from an alcohol and other drug service?

- ☐ I was much more motivated to seek treatment and support
- ☐ I was somewhat more motivated to seek treatment and support
- ☐ COVID-19 made no difference to my decision or otherwise to seek treatment or support
- ☐ I was less inclined to seek treatment and support
- ☐ I was much less inclined to seek treatment and support

We would welcome your comments

4. If you have tried to access an alcohol and other drug service since March 2020 (the onset of COVID-19) how easy was it? (Please tick one box that best describes your experience)

- ☐ Access was very easy
- ☐ Access was easy
- ☐ Access was neither easy nor difficult
- ☐ Access was difficult
- ☐ Access was very difficult
- ☐ Not applicable – I haven't tried to access an alcohol and other drug service since March 2020

We would welcome your comments

5. If you have tried to access other health or community services since March 2020 how easy was it? (Please tick one box that best describes your experience)

- ☐ Access was very easy
- ☐ Access was easy
- ☐ Access was neither easy nor difficult
- ☐ Access was difficult
- ☐ Access was very difficult
- ☐ Not applicable – I haven't tried to access a health or community service since March 2020

We would welcome your comments

6. If applicable, how have you accessed an alcohol and other drug service – either before COVID-19 and/or since March 2020? (multiple options from both or either section are OK)

Before COVID-19:

- ☐ In person
☐ Phone
☐ Video
☐ Other (describe): _____

Since March 2020:

- ☐ In person
☐ Phone
☐ Video
☐ Other (describe): _____

7. What would be your preferred approach to accessing a non-residential alcohol and other drug service?

- ☐ In person
☐ Phone
☐ Video
☐ Other (describe): _____

We would welcome your comments

8. If applicable, how would you best describe your experience of accessing an alcohol and other drug service since March 2020?

- ☐ Very positive
☐ Positive
☐ Unsure
☐ Negative
☐ Very negative

We would welcome your comments

9. Please provide your suggestions for how accessing an alcohol and other drug service could have been improved.

Thank you for completing this WANADA survey